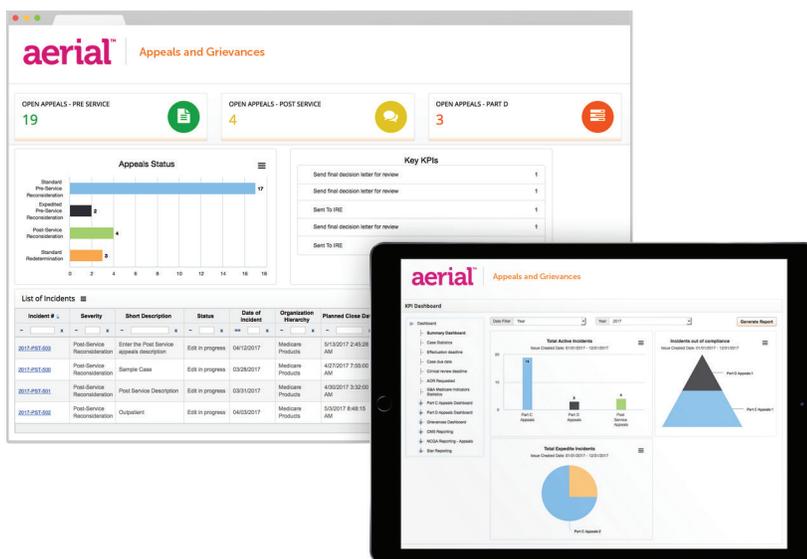


# Aerial™ Appeals & Grievances

What if you could comprehensively **track, manage and document** appeals and grievances to **CMS specifications?**

On average, 35 percent of a government-sponsored plan's population will have an appeal and / or grievance (A&G). Resolution of these complaints presents a huge drain on resources, especially because many reach Level 3 status annually. Also at stake are Star Ratings, as 40 percent of the criteria involve A&G and revenue loss due to penalties.

Medecision helps payers address this issue with Aerial™ Appeals and Grievances, an advanced solution that offers enhanced monitoring, auditing and management of an organization's appeals operations, improving member retention, achieving better performance outcomes and reducing downside risk.



Automate processes for maximum efficiency, enabling operational improvements, cost savings and enhanced Star Ratings that could translate to \$4 PMPY, providing a significant return on investment.

## Aerial Appeals & Grievances' comprehensive workflows enable organizations to:

- Ensure all Medicare Advantage, Medicaid and Dual Lives are audit ready, enabling your organization to avoid sanctions and monetary penalties.
- Improve network strength by quickly identifying engaging low-quality providers with high levels of grievances.
- Optimize two of five Stars by efficiently managing member complaints and increasing satisfaction.
- Keep current with rules alerts / notifications.
- Generate correspondence in PDF format for ease of distribution, archival and retrieval.
- Quickly generate CMS audit data with out-of-the-box reporting.
- Maximize current investment in other Aerial tools and third-party solutions.

Just one of many apps in Medecision's state-of-the-art Aerial Population Health Management portfolio, Aerial A&G can be easily configured to best suit commercial populations or complex government populations.

With Aerial Appeals & Grievances, you can easily automate labor-intensive CMS Universe creation and ensure related audit and reporting requirements are met and maintained.

Learn more about how Aerial can help you manage clinical and financial risk with confidence.

**610-540-0202**

**info@medecision.com**

**medecision.com**