

Aerial UM Connector™

What if you could **automate authorizations** and **lower out-of-network costs** while also **driving CMS compliance** and **increasing Star Ratings**?

For risk-bearing organizations that manage complex populations with millions of lives, proactively guiding members to in-network providers is critical to controlling costs. This is especially true for health plans and third-party administrators with substantial Medicare and Medicaid populations.

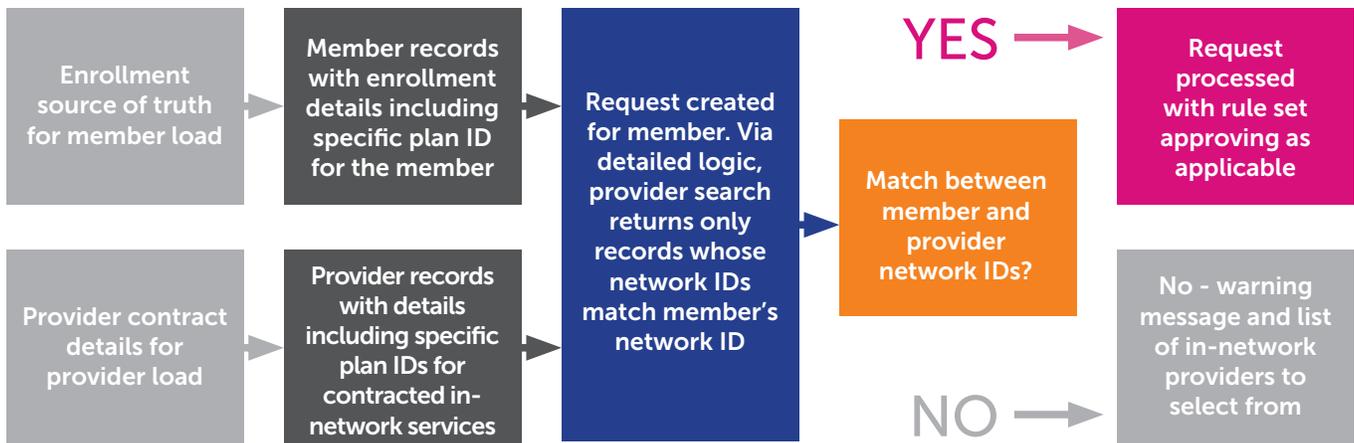
Yet, too many authorizations and referrals are still done by phone and fax – an inefficient process that results in unnecessary resource usage, network leakage and delayed care.

Aerial UM Connector™ automates authorizations and referrals to drive regulatory compliance, reduce out-of-network referrals and improve efficiency. It connects provider contract details with member enrollment details, presenting care managers with real-time, context-relevant information that increases provider and member satisfaction by speeding care delivery. Fewer denials and delays can directly improve CMS Star Ratings.

Lower out-of-network costs by matching provider contract details to member enrollment details.

Improve Star Ratings by reducing inappropriate denials and delays.

Avoid audit penalties by meeting CMS reporting requirements, including documentation of denials.



How It Works

Aerial UM Connector connects provider/member details and verifies requests are complete and accurate before submission. Most requests can be auto-approved, allowing care managers to focus on authorizations for high-cost services, drugs or procedures and ensure the right level of care for at-risk patients. Government health plans experience these benefits:

- **Lower out-of-network costs:** When a provider submits a referral request, Aerial UM Connector limits available choices to in-network providers for the member, along with associated cost savings. If there are no in-network matches for the member, via configured rules, the provider is prompted to immediately request an exception, which reduces cycle time.
- **Streamlined workflow:** Aerial UM Connector displays only those fields, code sets and criteria relevant to the authorization type (pharmacy, emergency transportation, etc.). Removing thousands of extraneous fields enables providers to improve request accuracy and efficiency by up to 50 percent. Direct connection to provider networks prevents delays and costs associated with manual authorizations, improving member experience.
- **CMS compliance:** By meeting CMS reporting requirements, including documentation of denials, Aerial UM Connector can help health plans avoid audit penalties and reduce the volume of appeals and grievances. Evidence-based rules and criteria sets are easily configured to help mitigate risk around CMS-defined challenges such as appropriate levels of care, opioid medication management, and certain social determinants of health.

Aerial UM Connector is one of many solutions available with Aerial™, Medecision's HITRUST CSF® certified, cloud-based platform and suite of applications for population health management.

Aerial UM Connector connects provider contract and member enrollment details for real-time authorizations and referrals, eliminating costs and delays tied to manual utilization management processes.

Learn more about how Aerial can help you manage clinical and financial risk with confidence.

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